



Customized Emergency Department Whiteboards

July 6, 2011— For several months **NEGLEY, OTT & ASSOCIATES' Judith Evans, MT(ASCP)** and **Brenda Rollins** have collaborated with IT teams from **New York City Health and Hospitals Corporation (HHC)** to create a series of whiteboards in order to streamline patient care in the ED. The complexity of the project leveraged expertise and experience from each team member in order to further deploy best demonstrated practices. Brenda designed and configured the database while Judith was responsible for programming the reports. Brenda and Judith's close collaboration and coordination with the various HHC teams helped promote acceptance and rapid adoption at EDs within NYCHHC.

The process involves a series of whiteboards located in multiple areas of the emergency department. The whiteboards reflect the status of patients from Arrival to Disposition relying upon documentation within the on-line record to move the patient from one whiteboard to the next. The whiteboards display important and up-to-date information that promotes best demonstrated practices by helping the department respond more quickly to their patients' needs. Whiteboard information includes:

The ED Whiteboards are live at eight **HHC** facilities thus far with two more facilities on the way as of this month!

Congratulations to the **New York City Health and Hospitals Corporation** and NOA's clinical consulting team for continuing to demonstrate quality based patient care through the QuadraMed Computerized-Patient Record / Computerized Physician Order Entry solutions. More information about the multiple facilities of the **New York City Health and Hospitals Corporation (HHC)** can be found at the [HHC Website](#).

About Negley, Ott & Associates, Inc.

NOA was formed in 1992 by IS professionals with a desire to provide hospital information system and clinical professionals with best demonstrated practices in conjunction with implementing clinical software systems that focus on patient care. The issues, personalities, opportunities, challenges and solutions required by clinical system implementations require the ability to meld sensitivity to clinical processes with the realities of computing and patient care delivery. NOA provides a full range of clinical systems deployment support including initiatives for achieving **Meaningful Use**. To date, NOA has provided services to more than 100 hospitals installing clinical systems using an approach that stresses both outcomes and knowledge transfer. Supporting so many users, both during and after their installation, gives NOA the opportunity to understand the issues that make clinical systems work, and those that do not.

About QuadraMed

QuadraMed is a leading provider of award-winning healthcare technologies and services that improve the quality, safety and efficiency of patient care. QuadraMed provides proven flexible solutions that help make our clients successful by streamlining processes, ensuring compliance and helping healthcare professionals improve the quality of patient care. Behind the Company's products and services is a staff of 600 professionals who support clients at over 2,000 healthcare provider facilities. For more information about QuadraMed, visit <http://www.quadramed.com>.

To contact us regarding NOA's assistance with this or any other service, please see our [CONTACT US](#) page.