



**NEGLEY, OTT & ASSOCIATES, INC.**

**May 2011 NEGLEY, OTT & ASSOCIATES, INC's** consulting team continued providing implementation support for Bar Code Medication Administration on QuadraMed® Computerized-Patient Record (QCPR) System at **Forrest General Hospital**.

With the support of **NOA's Kevin Rogers, RN and Lewis McMaster, RN** as the primary on-site consultants, NOA provided ongoing product specific expertise and best-demonstrated-practice support for database configuration, reports development and operational deployment in order to support BCMA at **Forrest General Hospital**. BCMA was implemented on two additional patient care units (7T and 8T Medical/Surgical units) and supports the five rights of medication administration. These rights include scanning the bar coded patient wristband for positive patient identification as well as scanning the medication product to ensure the right medication, right dose, right form and right time are confirmed prior to the patient receiving the medication. In addition, several pharmacy label reports as well as modifications to existing EMAR reports were designed and deployed to support the new workflow process.

Congratulations to **Forrest General Hospital** and NOA's project team for a successful deployment! This deployment is another example of how FGH continues to demonstrate quality and excellence towards community health by using NOA for deployment of the QuadraMed® Computerized-Patient Record (QCPR) System integrated electronic health record.

#### **About Negley, Ott & Associates, Inc.**

NOA was formed in 1992 by IS professionals with a desire to provide hospital information system and clinical professionals with best demonstrated practices in conjunction with implementing clinical software systems that focus on patient care. The issues, personalities, opportunities, challenges and solutions required by clinical system implementations require the ability to meld sensitivity to clinical processes with the realities of computing and patient care delivery. NOA provides a full range of clinical systems deployment support including initiatives for achieving **Meaningful Use**.

To date, NOA has provided services to more than 70 hospitals installing clinical systems using an approach that stresses both outcomes and knowledge transfer.

Supporting so many users, both during and after their installation, gives NOA the opportunity to understand the issues that make clinical systems work, and those that don't.

### **About Negley, Ott & Associates, Inc.**

QuadraMed® is a leading provider of award-winning healthcare technologies and services that help turn quality care into positive financial outcomes. QuadraMed provides proven flexible solutions that help make our clients successful by streamlining processes, ensuring compliance and helping healthcare professionals improve the quality of patient care. Behind the Company's products and services is a staff of 600 professionals who support clients at over 2,000 healthcare provider facilities. For more information about QuadraMed, visit **<http://www.quadramed.com>**.

*To contact us regarding NOA's assistance with this or any other service, please see our [CONTACT US](#) page.*