



April 2011 - NEGLEY, OTT & ASSOCIATES, INC PROVIDES TARGETED CLINICAL SYSTEMS SUPPORT OF MEANINGFUL USE COMPLIANCE AT FORREST GENERAL HOSPITAL, HATTIESBURG, MS

April 2011: NOA's Lewis McMaster, RN and Kevin Roger, RN continue providing technical and clinical workflow design and implementation support for the Meaningful Use initiatives at Forrest General Hospital. Starting in January 2011, NOA consultants joined the project team resources at FGH to augment existing efforts toward achieving clinical workflow changes necessary for compliance with Meaningful Use. Due to NOA's product expertise on QCPR and best demonstrated practices approach, Kevin and Lewis have been able to support expediting the implementation efforts in the following areas of focus.

- **Problem List:** Under Meaningful Use, hospitals are required to demonstrate use of codified problem lists with at least 80% of the inpatients and emergency room patients. NOA participated in designing the workflow and database configuration to support deploying problem list features in release 5.1 on QCPR for establishing a successful change in practice. This is an ongoing implementation effort in support of the medical staff and other clinical service areas.
- **Bar Code Medication Administration:** Under Meaningful Use, hospitals will be required to provide electronic reporting of select medication events involving emergency room and inpatient services. Forrest General Hospital has prioritized deployment of BCMA this year in order to establish a solid foundation of clinical practice involving medication administration leveraging the features of the QCPR system. NOA consultants have augmented the project team by providing end user training and support as well as ongoing QA activities in support of best demonstrated practices.

About Negley, Ott & Associates, Inc.

NOA was formed in 1992 by IS professionals with a desire to provide hospital information system and clinical professionals with best demonstrated practices in conjunction with implementing clinical software systems that focus on patient care. The issues, personalities, opportunities, challenges and solutions required by clinical system implementations require the ability to meld sensitivity to clinical processes with the realities of computing and patient care delivery. To date, NOA has provided services to over 60 hospitals installing clinical systems using an approach that stresses both outcomes and knowledge transfer. Supporting so many users, both during and after their installation, gives NOA the opportunity to understand the issues that make clinical systems work, and those that don't.

About QuadraMed Corporation

QuadraMed® is a leading provider of award-winning healthcare technologies and services that help turn quality care into positive financial outcomes. QuadraMed provides proven flexible solutions that help make our clients successful by streamlining processes, ensuring compliance and helping healthcare professionals improve the quality of patient care. Behind the Company's products and services is a staff of 600 professionals who support clients at over 2,000 healthcare provider facilities. For more information about QuadraMed, visit <http://www.quadramed.com>.

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