

Holland Community Hospital Leverages NOA's Expertise on the QuadraMed-CPR™ System

March 2010: Negley, Ott & Associates, Inc.'s consultant Brenda Rollins recently conducted an education based consulting engagement at **Holland Community Hospital**, Holland, Michigan in order to provide training on the QuadraMed-CPR™ system. The education support offered by NOA presented a procedure centered database course involving configuration of resulting information to be used in areas such as chart review, face-sheet information, trending, and criteria engines. The course also covered different types of queues, how they are built, and their use in the system.

NOA offers database training as one of many courses available. The spectrum of NOA's education support also includes:

- Project Planning
- Integrated Testing
- Go-live and Transition
- Report Writer

These opportunities enable clients to achieve a greater return-on-investment for the CPR software using the organic tool set that comes with the system.

Holland Community Hospital continues to demonstrate quality and excellence towards community health by using the QuadraMed-CPR™ integrated electronic health record.

Information about **Holland Community Hospital** can be found at www.hollandhospital.org.

NEGLEY, OTT & ASSOCIATES, INC. is a clinical systems consulting company with certification on multiple CPR systems. The business partner agreement between NOA and QuadraMed represents a strategic initiative, which will leverage QuadraMed's award-winning Electronic Health Record Solution with NOA's clinical system expertise in improving care delivery workflow processes by using best demonstrated practices.

About Negley, Ott & Associates, Inc.

NOA was formed in 1992 by IS professionals with a desire to provide hospital information system and clinical professionals with best demonstrated practices in conjunction with implementing clinical software systems that focus on patient care. The issues, personalities, opportunities, challenges and solutions required by clinical system implementations require the ability to meld sensitivity to clinical processes with the realities of computing and patient care delivery. To date, NOA has provided services to over 60 hospitals installing clinical systems using an approach that stresses both outcomes and knowledge transfer. Supporting so many users, both during and after their installation, gives NOA the opportunity to understand the issues that make clinical systems work, and those that don't.

To contact us regarding NOA's assistance with this or any other service, please see our [CONTACT US](#) page.