

Daughters of Charity Health System Successfully Launches First Phase of QuadraMed Computerized Patient Record (QCPR™) System

March 2010: Negley, Ott & Associates, Inc.'s consulting team supported the implementation of **QuadraMed-CPR™** at **O'Connor Hospital**, a member of the **Daughters of Charity Health System**. This was the first phase of a multiphase deployment. **O'Connor's** existing order communication system and all clinical interfacing performed by that system was replaced by QuadraMed CPR's inpatient nursing order entry and full clinical documentation in inpatient respiratory therapy and inpatient rehabilitation services. The deployment is designed to support hospital compliance with federally mandated clinical IT initiatives. In the inpatient setting, this is a crucial step for meeting meaningful use criteria. Future implementations will include **QuadraMed CPOE™** as well as complete clinical documentation.

NOA provided product specific expertise and best-demonstrated-practice support as part of a team composed of **Daughters of Charity Health System** IT personnel, QuadraMed representatives, NOA consulting staff and, most importantly, hospital operational management and super users. Cary Negley, CEO of NOA and team member of deployment, said, "Often people presume that it is only the IT team that makes an IT initiative successful, but the reality is that such success also requires a strong commitment and involvement of the hospital's operational management and super users. They are the key to rolling the product out to the users and to making this implementation a success."

This was NOA's first implementation engagement with **Daughters of Charity Health System**. Negley calls the engagement, "One of the smoothest transitions we have experienced in our eighteen years of supporting clinical IT initiatives." Teamwork played a powerful role in the success of **O'Connor Hospital's** implementation. From the beginning, the team worked in a collaborative fashion to achieve project goals. NOA looks forward to continuing to work with the great team that has been created in the **Daughters of Charity Health System** to complete deployment at remaining hospitals.

Information about **Daughters of Charity Health System** can be found at www.dochs.org.

NEGLEY, OTT & ASSOCIATES, INC. is a clinical systems consulting company with certification on multiple CPR systems. The business partner agreement between NOA and QuadraMed represents a strategic initiative, which will leverage QuadraMed's award-winning Electronic Health Record Solution with NOA's clinical system expertise in improving care delivery workflow processes by using best demonstrated practices.

About Negley, Ott & Associates, Inc.

NOA was formed in 1992 by IS professionals with a desire to provide hospital information systems and clinical professionals with best demonstrated practices in conjunction with implementing clinical software systems that focus on patient care. The issues, personalities, opportunities, challenges and solutions required by clinical system implementations require the ability to meld sensitivity to clinical processes with the realities of computing and patient care delivery. To date, NOA has provided services to more than 60 hospitals installing clinical systems using an approach that stresses both outcomes and knowledge transfer. Supporting so many users, both during and after their installation, gives NOA the opportunity to understand the issues that make clinical systems work, and those that don't.

About Quadramed

QuadraMed is a leading provider of healthcare technologies and services that help turn quality care into positive financial outcomes. QuadraMed provides innovative solutions that streamline processes, ensure compliance and help healthcare professionals deliver quality patient care. Behind the Company's products and services is a staff of 600 professionals whose experience and dedication have earned QuadraMed the trust and loyalty of clients at over 2,000 healthcare provider facilities. For more information about QuadraMed, visit <http://www.quadramed.com>.

To contact us regarding NOA's assistance with this or any other service, please see our [CONTACT US](#) page.