

NOA customer sites leverage our consultants for support using Quadramed-CPR™ System during April/May 2009

May 2009 Negley, Ott & Associates, Inc.'s clinical consultants continued providing best demonstrated practices support in conjunction with technical product expertise involving the Quadramed-CPR™ System. Listed below are brief summaries of the support provided and the names of the consultants who were involved.

- 1) **PRINTING CHARTS IN ELECTRONIC FORMAT:** In May 2009, NOA's **Herb Walls** developed a technical solution for a customer site using the Quadramed-CPR™ System. This solution allowed the customer to print an "electronic copy" of the chart that can be distributed electronically or printed. When printed, this electronic version maintains the page breaks of the original Quadramed report, allowing for predictable print results on any PC. This saves the time and expense of printing a paper chart to send to requestors. To learn more about this news item simply send an email to info@noac.com and specify the topic of this news item and month/year that it appeared.
- 2) **PHARMACY MODULE SUPPORT:** In April and May 2009, NOA's **Lewis McMaster, RN** continued providing technical configuration support of the pharmacy module at a customer site based upon identified changes requested by the site or problems that needed trouble shooting. To learn more about the scope of support provided by NOA on the pharmacy module, send an email to info@noac.com and specify the topic of this news item and month/year that it appeared.
- 3) **MEDICATION ADMINISTRATION PILOT:** In May 2009, NOA's Donna Welsh, RT and Cynthia Herold, MT (ASCP) brought live a pilot initiative for medication administration at a customer site. This project was designed to bring up the desired workflow and processes associated with medication administration and bar-coding for positive patient identification on a pilot unit. Lewis McMaster, RN and Kevin Rogers, RN provided end-user support during the go-live event. The proof-of-concept implementation was a success and enabled the customer to gain insight on the various hurdles that needed to be addressed prior to deployment across the remainder of the hospital. Analysis and workflow design/configuration were performed by Donna and Cynthia while end-user go-live support was provided by Lewis and Kevin. To learn more about the scope of support provided by NOA on the pharmacy module, send an email to info@noac.com and specify the topic of this news item and month/year that it appeared.

Congratulations to NOA's customers and NOA's clinical consulting team members for the recent successful projects. This is an additional example of how NOA continues to demonstrate quality and excellence by providing best-demonstrated-practices with product expertise involving the Quadramed CPR™ integrated electronic health record.

NEGLEY, OTT & ASSOCIATES, INC. is a clinical systems consulting company with certification on multiple CPR systems and is rapidly moving forward towards

aligning with Quadramed Corporation, as a business partner for implementation consulting and support with the Quadramed-CPR™ System product line. The business partner agreement between NOA and QuadraMed represents a strategic initiative which will leverage NOA's clinical system expertise in improving care delivery workflow processes by using best demonstrated practices.

About Negley, Ott & Associates, Inc.

NOA was formed in 1992 by IS professionals with a desire to provide hospital information system and clinical professionals with best demonstrated practices in conjunction with implementing clinical software systems that focus on patient care. The issues, personalities, opportunities, challenges and solutions required by clinical system implementations require the ability to meld sensitivity to clinical processes with the realities of computing and patient care delivery. To date, NOA has provided services to over 60 hospitals installing clinical systems using an approach that stresses both outcomes and knowledge transfer. Supporting so many users, both during and after their installation, gives NOA the opportunity to understand the issues that make clinical systems work, and those that don't.

To contact us regarding NOA's assistance with this or any other service, please see our [CONTACT US](#) page.