

**NOA provides customer training on the newest applications and technical systems configuration in 2009 involving orders/results and clinical documentation on Sunrise Acute Care™ application of Sunrise Clinical Manager™ release 5.0**

In August 2009, **Negley, Ott & Associates, Inc., (NOA)** was engaged by Forrest General Hospital to provide professional consulting support for interim leadership over initiatives in the information technology arena. NOA's Rod Walker, FACHE, FHFMA is the primary resource who will be providing consulting support for this engagement. As a former Vice President & CIO of Forrest General Hospital, Rod was already familiar with key technical system initiatives at the client site and he was brought in to help with multiple efforts including the following:

- Information Technology Governance
- Meaningful Use Criteria Compliance

During the coming year Forrest General Hospital will embark on several new project initiatives involving their electronic health record system known internally as EPICS. The EPICS system consists of the QuadraMed Corporation® (QCPR®) System. Forrest General Hospital is a 500+ bed regional referral, multi-facility tertiary care medical center with approximately 3,000 employees. In 1997 the hospital went live on the QCPR® system and over the coming year they plan to introduce multiple enhancements to the scope of how this system is used in the patient care arena.

**Negley, Ott & Associates, Inc.** is a clinical systems consulting company with certification on multiple CPR systems and is rapidly moving forward towards aligning with Eclipsys Corporation, (NASDAQ: ECLP) as a business partner for implementation consulting and support with the Sunrise Clinical Manager product line. The business partner agreement between NOA and Eclipsys represents a strategic initiative which will leverage NOA's clinical system expertise in improving care delivery workflow processes by using best demonstrated practices. **August 2009 – NEGLEY, OTT & ASSOCIATES, INC.** Sunrise Acute Care™ consulting team continued to fulfill a need for formal system configuration classroom instruction to customers of Eclipsys. This instruction encompasses the Sunrise Acute Care application at the 5.0 SP1 version level of the Eclipsys Sunrise Clinical Manager™ enterprise clinical information system.

The specific courses were taught during July 2009 by Rod Walker, FACHE, FHFMA, and Jeanie Eckmann, MT(ASCP) of NEGLEY, OTT & ASSOCIATES, INC. Both Jeanie and Rod have been providing education on Sunrise Clinical Manager applications and configuration for an extended period of time subsequent to NOA becoming a third-party business partner with Eclipsys in 2003.

The scope of NOA's consulting activities at customer sites has included:

- Classroom training for care providers, system users and analysts
- Activation support
- System configuration
- Staff augmentation
- MLM development
- Reports development
- Sunrise Enterprise Registration™ & Sunrise Enterprise Scheduling™
- Clinical Documentation & Knowledge-Based Charting™

**NEGLEY, OTT & ASSOCIATES, INC.** is a clinical systems consulting company with certification on multiple CPR systems including Eclipsys' **Sunrise Acute Care application of Sunrise Clinical Manager.** **Our consulting practice includes** implementation consulting and support with the systems we specialize in. NOA's

clients leverage our clinical system expertise in improving care delivery workflow processes by using best demonstrated practices.

#### **About Negley, Ott & Associates, Inc.**

NOA was formed in 1992 by IS professionals with a desire to provide hospital information system and clinical professionals with best demonstrated practices in conjunction with implementing clinical software systems that focus on patient care. The issues, personalities, opportunities, challenges and solutions required by clinical system implementations require the ability to meld sensitivity to clinical processes with the realities of computing and patient care delivery. To date, NOA has provided services to over 70 hospitals installing clinical systems using an approach that stresses both outcomes and knowledge transfer. Supporting so many users, both during and after their installation, gives NOA the opportunity to understand the issues that make clinical systems work, and those that don't.

*To contact us regarding NOA's assistance with this or any other service, please see our [CONTACT US](#) page.*